



力美有機玻璃(東莞)有限公司 LEIMEI ACRYLIC (DONGGUAN) CO., LTD.

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Date: 26th July, 2024

Dear Customers of LEIMEI ACRYLIC (DONGGUAN) CO., LTD.,

We are writing to affirm that one of our manufactured products having brand name, **PT GLAS®**, associated with **Sharpmax Industries Limited**, a Company registered in Hong Kong SAR, and having trademark registration and recognition in Hong Kong and China, is the only trademark of cast acrylic sheet that is manufactured and produced by us. There are no other manufacturers in the related industry worldwide that we have authorized or have provided license to produce / manufacture the same product with the given brand **PT GLAS®**.

PT GLAS® Cast Acrylic Sheet is produced with 100% pure MMA, and protected with imported high quality protective masking paper. All our sheets are 100% quality inspected, and it has been accredited with UL certificate for which annual audit is required. We take great pride in the high quality and skilled craftsmanship of the products manufactured by our Company. We firmly believe that the given brand is synonymous with genuine quality, and excellence in our industry established since 2006.

We have in recent times become aware that there are fake products, duplicate and imitation products on the market that are attempting to replicate the packaging and the reputation of our brand. We are taking immediate steps to notify and alert all our past, present and future customers that those products are not produced by us and do not meet our high standards of quality, technical specification and performance as warranted by our original products manufactured at our registered address. It has come to our knowledge, that the duplicate products are being sold in the existing markets of LEIMEI ACRYLIC (DONGGUAN) CO., LTD. and SHARPMAX INDUSTRIES LIMITED which are cheaper or more readily available, however, we wish to alert and notify our customers that those fake products do not match the technical quality and product reliability of our genuine cast acrylic sheets, and accordingly we take no responsibility of the said products.

Given our commitment to uphold the integrity of our Company as Manufacturing entity, the brand and value of the registered Trademark of Sharpmax Industries Limited and to further maintain the trust and confidence of our and Sharpmax Industries Limited's valued customers in India and other foreign jurisdictions, we hereby provide our customers with a Grievance Redressal Mechanism, wherein the customers can email their grievances regarding the quality of goods received to: grievanceredressal@leimei.com.cn

We also reserve our rights as the Manufacturing Entity to take further legal action including civil, commercial, criminal and other remedies that shall be available to the Company in the respective jurisdictions which shall be enforced by the Company against all related parties who are involved in the manufacturing, sale, distribution, and promotion of the fake/duplicate/sub-standard/ imitation products that affect the business, financial & others interest of the Company.

If you have concerns over the authenticity of the cast acrylic sheets you purchased, please do not hesitate to contact us in the above email. Thank you again for your continued support.



LEIMEI ACRYLIC (DONGGUAN) CO., LTD.
SHARPMAX INDUSTRIES LIMITED

